

MODERN SLAVERY STATEMENT

INTRODUCTION

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015 (“the Act”) and constitutes the slavery and human trafficking statement for Lookers plc and its relevant subsidiaries for the financial year ending 31 December 2021.

Lookers plc and certain of its subsidiaries (as listed at the bottom of this statement) are required by the Act to publish a statement in accordance with the Act.

The Lookers plc Board annually reviews and approves this Modern Slavery Statement.

OUR BUSINESS

We are one of the leading motor retail and aftersales groups in the UK, with a Group turnover of £4.3 bn for the year ended 31 December 2022. We proudly represent 35 manufacturer brands, selling a huge range of new and used vehicles from 147 franchise dealerships in the UK and Ireland. We have around 6,500 directly employed staff, all of whom are based in the UK or the Republic of Ireland.

Our workforce policies

We seek to ensure transparency in our own business and in our approach to tackling modern slavery and we are committed to achieving the highest standards of ethical conduct in our business. We have policies and procedures in place to ensure that we comply with all relevant laws regarding voluntary employment and minimum ages for employment. We do not tolerate slavery, servitude and forced or compulsory labour and human trafficking in our operations. We comply with all working hours laws and commit to offering employees competitive compensation, at least in accordance with national wage and overtime laws. We commit to avoid any sort of child labour in our business operations consistent with the International Labour Organisations on child labour and expect the same standards from our suppliers.

Due diligence

The following processes are in place throughout our organisation to embed our values and mitigate the risk of modern slavery or human trafficking taking place within our organisation:

HR processes: We have HR and operational processes which reduce the risk of modern slavery and human trafficking for our direct employees. Our HR function is responsible for all recruitment activities and in doing so follows standard recruitment procedures. Our use of employment agencies and temporary labour agencies has been identified as a potential area of risk and work is ongoing in 2023 to strengthen our processes and due diligence in these areas.

Whistleblowing procedures: The Group operates various channels for concerns to be raised, including a confidential whistleblowing framework which allows concerns to be raised on a confidential basis to our Chief Risk Officer through our Head of Compliance, or by escalation to an independent non-executive Director.

Throughout the year the Company received no reported concerns regarding modern slavery in its operations. If such an issue was reported, the Company would immediately undertake a thorough investigation of the issue and if substantiated, the Company would put in place robust action plans to protect any victims and eliminate the issue.

We consider the risk of modern slavery taking place in the Company’s business by taking into account:

- the geographical locations of our operations and the low prevalence of forced labour in these areas;
- the policies adopted by the Company;
- the Company's recruitment processes;
- the use of third-party contractors in our operations; and
- the absence of reports of concerns or incidents regarding forced labour,

we consider the risk of modern slavery and human trafficking occurring within the Company's operations to be relatively low and the arrangements described above to be proportionate and effective.

OUR SUPPLY CHAINS

Our supply chains are predominantly the major international motor manufacturers who supply us with motor vehicles and aftersales parts. In addition, we partner with vehicle finance and insurance providers for the provision of finance and insurance products to our customers. We also contract with other suppliers for the provision of ancillary goods, services and equipment.

Supplier policies and procedures Our Code of Conduct for the supply of indirect goods and services sets out the minimum standards those providing goods or services to the Company are expected to comply with.

The Code includes specific requirements relating to employment conditions based on a fundamental respect for human rights and is clear that we will not tolerate any form of forced labour, bonded labour or child exploitation. The Code sets out our minimum requirements for workers rights in areas such as remuneration, freedom of association, discrimination, first aid, working hours and working conditions. In general, all goods and services procured by Lookers must be produced and provided in conformity with the United Nations Charter, Chapter 1X, Article 55, governing international economic and social co-operation with specific reference to workers' rights and working conditions.

Due Diligence

Any new suppliers are required to complete a due diligence pack, which includes a modern slavery risk questionnaire, as part of the standard procurement tendering process. Any suppliers found to have breached these obligations could face sanctions, including termination of our contract with them.

MEASURING THE EFFECTIVENESS OF OUR APPROACH

As noted above, we operate a Group-wide incident reporting system so that staff can report any concerns, including in relation to the supply chain. We also have a whistleblowing policy so that issues of concern may be raised anonymously.

Our Business Development Director engages with the international motor manufacturers who supply our motor vehicles and aftersales parts which includes on occasion visits to their operating sites. The Board also visited locations of two of our OEM partners during 2022 and toured the Volvo manufacturing facility. While these visits and engagement activities did not include a formal audit of the labour and welfare conditions of the motor manufacturers workforce, they provided visual

oversight of their employees and their work environments, providing a level of assurance that they respect human rights and do not use child or forced labour.

We have not identified any instances or indications of modern slavery and human trafficking in our supply chains or in our business. We continue to keep this under review.

TRAINING

All colleagues have an obligation to familiarise themselves with and comply with all our policies and procedures and receive specific training on incident management and whistleblowing. To raise awareness of modern slavery, this statement is also published on our internal intranet.

Signed 
Mark Raban, Chief Executive Officer
Lookers plc

Date: 28 March 2023

This statement applies to Lookers plc and the subsidiaries set out below:

Company name	Company number
Addison Motors Limited	00714804
Charles Hurst Limited	NI004882
Charles Hurst Dublin Limited	IE316961
Colebrook & Burgess Limited	03410784
Drayton Group Limited	04136968
Get Motoring UK Limited	05412648
Lomond Motors Limited	SC184583
Lomond Motors (East) Limited	SC304405
Lookers Colborne Limited	04172337
Lookers Motor Group Limited	00143470
MB South Limited	01097144
S.Jennings Limited	00120996
The Dutton-Forshaw Motor Company Limited	00680734