

Finance Commission – Lender Contact Details

Finance Lender	Complaints web page	Contact Details
Alphera	BMW Financial Services	commissiondisclosureenquiries@bmwfin.com
BMW Financial Services	BMW Financial Services	commissiondisclosureenquiries@bmwfin.com
BMW Motorrad	BMW MOTORRAD Financial Services	commissiondisclosureenquiries@bmwfin.com
Black Horse Financial Services	Motor commission complaints	motorcommission@blackhorse.co.uk
DSG	DSGFS Complaints Procedure Summary	complaints@dsgfs.com
Ferrari Financial Services	Ferrari Financial Services	Complaints-FFS@ferrari.com
Ford Credit	Ford Finance Commission Complaints	custrel@ford.com
HCUK	Kia Commission Arrangement Complaints	DCA Complaints - PCP & PML Kia Finance - Contract hire
JLR Financial Services (Black Horse)	Black Horse Motor commission complaints	motorcommission@blackhorse.co.uk
Mercedes-Benz Financial Services	Mercedes-Benz Finance	commissions@mercedesbenz.com
Mobilize FS	Mobilize Financial Services Finance Account	motorcommissionenquiries@mobilize-fs.com
Northridge	Making a Complaint - Northridge	Car Finance Commission
Redline Financial Services	Redline Finance	complaints@redlinefinance.com
Stellantis Financial Services	Stellantis Financial Services	Stellantis Financial Services
Toyota Financial Services	Customer complaints -Toyota UK	commissioncomplaints@toyota-fs.com
VCUK FS	Santander Consumer Finance	Finance Agreement Complaint Contract Hire Agreement Complaint
Volkswagen / Audi Financial Services	VWFS Discretionary Commission	commissionclaims@vwfs.co.uk
Yamaha	Santander Consumer Finance	Finance Agreement Complaint Contract Hire Agreement Complaint