

FAQ's

Kia Sunderland

Our Kia Sunderland dealership will close on Sunday 7th July 2019. We appreciate that you may have concerns regarding maintenance on your vehicle, below you will find answers to many frequently asked questions. If by chance you cannot find the answer you are looking for on this page, please contact Contact.Centre@sjennings.com for all Servicing and JenCare Warranty queries and ChelmsfordBDC@Lookers.co.uk for all other queries.

My car is under 3 years old and still in Manufacturer Warranty, where can I have warranty work done now?

Manufacturer Warranty work will be transferred to and carried out from our Kia Washington dealership located at:

*Kia Washington
Parsons Road
Washington
Tyne & Wear
NE37 1EZ.*

I have a JenCare Warranty policy, what will happen to this?

JenCare Warranty services will now be carried out from our Kia Washington dealership located at:

*Kia Washington
Parsons Road
Washington
Tyne & Wear
NE37 1EZ.*

I am a Motability customer, where will I go for maintenance on my Motability vehicle?

Valid Motability warranty and service work will now be carried out from our Kia Washington dealership located at:

*Kia Washington
Parsons Road
Washington
Tyne & Wear
NE37 1EZ.*

I have a Manufacturer service plan, where will I go for my servicing now?

Manufacturer approved servicing will now be carried out from our Kia Washington dealership located at:

*Kia Washington
Parsons Road
Washington
Tyne & Wear
NE37 1EZ.*

I have a Jennings Service plan, where will I go for my servicing now?

All non-manufacturer servicing will now be carried out from our Kia Washington dealership located at:

*Kia Washington
Parsons Road
Washington
Tyne & Wear
NE37 1EZ.*

I am a trade customer, what does this mean to me?

Parts and repair work will be available from our Kia Washington dealership located at:

*Kia Washington
Parsons Road
Washington
Tyne & Wear
NE37 1EZ.*